

# Direct Debit Request Form - Electricity

Please complete this form and post to Wesfarmers Kleenheat Gas Pty Ltd, Att: Credit Application, PO Box 4184, Myaree Business Centre, Myaree, WA 6960.

I/we request you, Wesfarmers Kleenheat Gas Pty Ltd ABN 40 008 679 543 User ID [15197] to arrange for funds to be debited from my/our nominated credit/debit card or account at the financial institution shown below. By signing this request, I/we have read and agree to the terms and conditions specified below.

## Section 1 – Customer Details

(Where applicable, mark X in the appropriate box)

Kleenheat Account Number: \_\_\_\_\_ (If known)

Trading Name: \_\_\_\_\_ ABN/ACN: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Billing Address: \_\_\_\_\_

Email Address: \_\_\_\_\_ Contact Number: \_\_\_\_\_

## Section 2 – Payment Details (please complete EITHER bank account or card details)

### BANK ACCOUNT

Account Name: \_\_\_\_\_

BSB: \_\_\_\_\_ Account Number: \_\_\_\_\_

Name: \_\_\_\_\_ Name: \_\_\_\_\_

Signature & Date: \_\_\_\_\_ / \_\_\_\_ /20\_\_\_\_ Signature & Date: \_\_\_\_\_ / \_\_\_\_ /20\_\_\_\_

(Two signatures required if debiting from a joint account)

### OR

### CREDIT/DEBIT CARD

Type of Card: ☐ Visa ☐ Mastercard ☐ Amex

Name on Card: \_\_\_\_\_

Card Number: \_\_\_\_\_ Expiry Date \_\_\_\_ / \_\_\_\_ /20\_\_\_\_

Signature: \_\_\_\_\_ Name: \_\_\_\_\_ Date \_\_\_\_ / \_\_\_\_ /20\_\_\_\_

### Direct Debit Terms and Conditions

The customer and Kleenheat agree that the following terms and conditions shall govern the use of the direct debit request:

1. Kleenheat will only debit the customer's account or card as authorised by the customer in accordance with this agreement.
2. If any payment falls due on a non-business day it will be debited to the customer's account or card on the next business day following the due date.
3. The customer will not cancel, suspend, alter or defer the direct debit arrangement without informing Kleenheat. Customers wishing to alter the direct debit account or card details, or cancel the direct debit request, must contact Kleenheat by phoning the Customer Service Team on 13 21 80 or by writing to Kleenheat at PO Box 4184, Myaree Business Centre, Western Australia 6960, a minimum of 5 days before their next payment is due to be debited.
4. The customer will ensure that:
  - a. The nominated account or card can accept direct debits,
  - b. It has sufficient cleared funds in the account or available balance on the card to meet any Kleenheat obligation, and
  - c. It advises Kleenheat if the nominated account or card is to be closed or cancelled.
5. If the customer believes that they will be unable to meet any direct debit payments they must contact Kleenheat immediately to make alternative arrangements.
6. Kleenheat will keep all information relating to the direct debit arrangement confidential and will not disclose the information to any person except as required to be transmitted to its financial institution for the purpose of performing the agreement.
7. Any additional fees or charges incurred by Kleenheat as a result of the customer breaching these conditions will be added to the account.
8. Kleenheat will provide at least five days' notice of any proposed variation to the arrangements.